



Tuesday, 20 July 2021

## Major incident alert - CAHLN network

---

Yesterday the Central Adelaide Local Health Network (CALHN) instigated a major incident to assist us to manage the arrival of the patients from the Modbury Hospital Emergency Department and the high demand of patients presenting to emergency departments in our network.

To help manage the increasingly complex and evolving COVID situation, a Network Incident Command Centre (NICC) was established to coordinate, deploy resources and undertake a range of actions and tactics focused on helping emergency patients get to the beds they need and discharging patients who no longer need an acute bed.

As the Royal Adelaide Hospital is a tertiary / quaternary centre, and the State's COVID receiving hospital it is important to ensure that patients who are referred from other Local Health Networks (LHNs) are triaged and have access to the level of care they need.

This is being managed by consultant to consultant discussion, the Patient Flow Manager is advised of each incoming patient.

We are attempting to secure additional external capacity for people who have completed their acute stay to assist during this time of high demand.

We encourage our community partners to consider hospital avoidance options including Sefton Park Hospital Avoidance Supported Discharge Service (HASDS), the CICC (CALHN Intermediate Care Co-ordinators) team who can then advise and direct GPs on the best option for patients, Priority Care Centres and the My Home Hospital service, as well as the Urgent Mental Health Care Centre for mental health consumers.

- CICC team - contact 0475 813 345
- Hospital Avoidance Supported Discharge Service - contact 0435 237 270
- My Home Hospital [My Home Hospital | SA Health](#) - contact 1800 111 644
- Priority Care Centres [Priority Care Centres - Adelaide PHN](#)
- Urgent Mental Health Care Centre [Urgent Mental Health Care Centre \(UMHCC\) | Neami National](#) - contact 8448 9100

- [HealthPathways South Australia | SA Health](#)

Of course if a patient is seriously ill, the Emergency Departments at the RAH and TQEH are accepting patients and GPs should not hesitate to refer in this instance.

During this period we will be moving as many of our outpatient appointment to telehealth and prioritising Category 1 surgery and procedures.

Thank you for assisting us to provide the very best care to the South Australian community.

Patient safety drives everything that we do.

Warm regards,

**Brendan Docherty**  
**Executive Director, Operations**  
**Central Adelaide Local Health Network**



Shaping the future of health  
with world-class care and world-class research



**Health**  
Central Adelaide  
Local Health Network